

# Home Based Nursing



Indiana University Health

Authors: Jaleigh Asbell; Mary Anne Proctor-Holmes, Carrie Terrell, Steven Locchetta and Jennifer Quast from IU Health Bloomington Hospital Acuity Adaptable (5 East)

## Purpose:

A new Regional Academic Health Center facility that includes a 30-bed Acuity Adaptable unit with 15 patients per hall way. Nurses and PCA's were assigned based on acuity and numbers instead of geographically. This caused reporting off to multiple nurses, increased call lights, novice nurses couldn't find experienced nurses and supplies were not geographically placed.

## Relevance/ Significance:

The IU Health Bloomington Hospital Acuity Adaptable (5 East) unit developed and implemented a geographical and experience-based POD model of nursing care to improve efficiency, patient outcomes and staff satisfaction.

## Strategies/ Implementations:

A POD model of 10 patients that was shared between 2 registered nurses and PCA plus additional staff depending on the POD acuity. RN staffing was based on experience level with novice nurses. The outcomes of improvement that were measured were to see a decrease in falls, decrease in HAPI's, increase in patient experience scores, team satisfaction and decrease in call lights.

## Evaluation/ Outcome:

All within 30 days, the team:

- Decreased falls by 66%
- Decreased HAPI's
- Increased patient experience scores by 60%
- Improved team member satisfaction of the model with 85% of staff wanting to continue the model.

## Conclusion:

Implementing home-based nursing model of care allowed the IU Health Bloomington Acuity Adaptable (5 East) unit to be ran more efficiently and improve in-patient outcomes and staff satisfaction.